May 18, 2020

To our Valued Customers and Business Partners

The global outbreak of COVID-19 is continuing to affect every aspect of our lives. Our top priority is the health and safety of our employees, customers, and communities. This is an update regarding the impact of the Philippines government’s COVID-19 control measures on Sanyo Denki manufacturing capabilities.

1. Production at SANYO DENKI PHILIPPINES, INC.

On March 16, the Philippine government announced new enhanced community quarantine orders for Luzon Island in the Philippines, in effect until April 12.

As of April 7, the Philippines government has extended this enhanced community quarantine over Luzon Island, now ending only at 11.59pm on April 30.

As of April 23, the Philippines government has extended this enhanced community quarantine over the Manila metro area, now ending only at 11.59pm on May 15. The Zambales area, where Subic Bay is located, is considered a high-risk area, and may be covered by the extended lockdown. The quarantine here will be re-evaluated by April 30.

As of April 30, the Philippines government has confirmed that Subic Bay will be included in the extended lockdown, ending at 11.59pm on May 15.

As of May 16, the Philippines government has allowed for the lockdown restrictions at Subic Bay to be relaxed under the conditions of a General Community Quarantine.

2. Resumption of Operations

Regarding resumption of production at our group company, SANYO DENKI PHILIPPINES, INC.

On March 16, 2020, the Philippines government announced a lockdown of the northern island of Luzon due to the spread of COVID-19 in the country.

In response, since March 16 SANYO DENKI Group suspended production activities at SANYO DENKI PHILIPPINES, Inc. (hereinafter the "Philippines factories") located in Subic Bay Freeport Zone in Luzon, but since then restrictions were partially lifted and production activities will resume on May 18. It is expected to take about a week to return to the previous production capacity.

3. Special inquiries regarding this matter

Please contact your local Sanyo Denki America sales representatives for special inquiries about this matter.