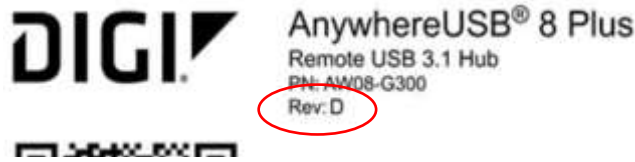




Product Change Notification		Date March 25, 2020						
Product	Mandatory Firmware Update Products listed on this Notification: <ul style="list-style-type: none">• AnywhereUSB 8 Plus• AnywhereUSB 24 Plus							
Description of change	The latest firmware release 20.2.162.90 for AnywhereUSB 8 Plus and AnywhereUSB 24 Plus includes important product updates. Customers need to update their product to this firmware to improve long-term product stability and reliability.							
Reason for Change	The 20.2.162.90 firmware updates the product initialization and bring up routines. These changes significantly improve product stability and reliability.							
Product Notice	This notice relates specifically to: <table border="1"><thead><tr><th>SKU</th><th>Description</th></tr></thead><tbody><tr><td>AW08-G300</td><td>AnywhereUSB 8 Plus</td></tr><tr><td>AW24-G300</td><td>AnywhereUSB 24 Plus</td></tr></tbody></table> <p>The stability and reliability improvements are specific to these two SKUs.</p> <p>The DAL 20.2.162.90 firmware also updates the Anywhere USB 2 Plus along with many other SKUs, but the stability concerns and related improvements outlined in this PCN are not applicable to the Anywhere USB 2 Plus. Updating to the latest firmware is always recommended as a best practice.</p>		SKU	Description	AW08-G300	AnywhereUSB 8 Plus	AW24-G300	AnywhereUSB 24 Plus
SKU	Description							
AW08-G300	AnywhereUSB 8 Plus							
AW24-G300	AnywhereUSB 24 Plus							

Timing of Change

All units shipped from Digi that have Revision D or later on the label have this firmware already pre-loaded at the factory.



Units that were manufactured prior to this change and that have been subsequently updated by Digi will have a supplemental green circle applied to the shipping package and the product label as shown below:

Shipping Package:



Product Label:



Action Required

Customers are required to update any units they have to the new 20.2.162.90 firmware.

The latest firmware and detailed release notes are posted on the Digi support web site:

Product	Firmware Download Location
AnywhereUSB 8 Plus	https://www.digi.com/support/productdetail?pid=5658&type=firmware
AnywhereUSB 24 Plus	https://www.digi.com/support/productdetail?pid=5658&type=firmware

Contact/Questions

Please contact your Digi Sales Representative or Technical Support team via email at tech.support@digi.com

Authorization

Digi International Product Management